

ACCESSIBILITY POLICY AND PROCEDURE

Accessibility Policy

The Policy and Procedure are available online at http://umanitoba.ca/admin/governance/governing_documents#students. (http://umanitoba.ca/admin/governance/governing_documents/#students)

Part I: Reason for Policy

1.1 The University of Manitoba promotes diversity, inclusion, and accessibility in our programs, employment opportunities, and in the conduct of the University's affairs. We believe in the inherent dignity of all people. We are committed to identifying and removing barriers that prevent full and meaningful participation in all aspects of campus life. The University will comply with all applicable federal, provincial, and municipal legislation with respect to accessibility and will implement the standards specified under The Accessibility for Manitobans Act ("AMA").

1.2 The purpose of this Policy is to ensure that all members of the University community, including those with disabilities, are provided with an accessible learning and working environment.

Part II: Policy Content

Disability

2.1 For the purpose of this Policy and related procedures an employee or student with a disability is a person who experiences a mental, cognitive, physical or sensory impairment for which they may require accommodation.

General

2.3 The University recognizes it is subject to The Human Rights Code (Manitoba) and the AMA, and as such has a duty to provide reasonable accommodation to employees and students with documented disabilities in its efforts to provide an accessible learning and working environment.

2.4 The concept of reasonable accommodation requires a partnership between the individual requiring the accommodation and the University. All concerned should be responsible for respecting the dignity and confidentiality of the individual who requests the accommodation.

2.5 The University shall endeavor to maintain an accessible work and learning environment at all its campuses through the provision of accommodation supports and services to employees and students with disabilities.

2.6 The University will use reasonable efforts to offer reasonable accommodation in the working and learning environments. The University will also seek to identify, remove and prevent barriers to accessibility at the University.

2.7 The University will use reasonable efforts to ensure that employment opportunities and programs of study are accessible to potential employees and students with disabilities.

2.8 Confidentiality

All communication regarding the accommodation of an employee's or student's disability shall be confidential and in accordance with the University's policy and procedures related to The Personal Health Information Act (Manitoba).

Part III: Accountability

3.1 The Office of Legal Counsel is responsible for advising the President that a formal review of this Policy is required.

3.2 The Associate Vice-President (Human Resources) and Vice-Provost (Students) are responsible for the implementation, administration and review of this Policy.

3.3 All members of the University community are responsible for complying with this Policy.

Part IV: Authority to Approve Procedures

4.1 The Board, the Senate and the Administration may approve procedures which give effect to this Policy, in accordance with their respective jurisdiction.

Part V: Review

5.1 Governing Document reviews shall be conducted every ten (10) years by the Responsible Executive Officer. The next scheduled review date for this Policy is January 1, 2025.

5.2 In the interim, this Policy may be revised or repealed if:

- (a) the Approving Body deems it necessary or desirable to do so;
- (b) the Policy is no longer legislatively or statutorily compliant; and/or
- (c) the Policy is now in conflict with another Governing Document

Part VI: Effect on Previous Statements

6.1 This Policy is a new policy.

Part VII: Cross References

7.1 This Policy, should be cross referenced to the following relevant Governing Documents, legislation and/or forms:

- (a) Student Accessibility Procedure;
- (b) Student Accessibility Appeal Procedure;
- (c) Respectful Work and Learning Environment Policy;
- (d) RWLE and Sexual Assault Procedure;
- (e) The Accessibility for Manitobans Act;
- (f) The Human Rights Code; and
- (g) The Personal Health Information Act.

Student Accessibility Procedure

Part I: Reason for Procedure

1.1 To set out Procedures secondary to the Policy entitled "The University of Manitoba Accessibility Policy" in connection with supporting an accessible learning environment where students with disabilities who are admitted to the University can gain access to and participate in all programs for which they are academically qualified.

1.2 While it is a guiding principle of this policy that all members of the University community share responsibility for creating and maintaining an accessible learning environment, the University has designated

Student Accessibility Services ("SAS") to facilitate the implementation of accommodations for students with documented disabilities.

1.3 The University's duty to provide reasonable accommodation to students with documented disabilities may obligate the University to offer a modification, substitution, or waiver. Such accommodations are consistent with the obligation to administer the University's academic programs as approved by Senate so long as

- (a) The accommodation is reasonable;
- (b) The accommodation does not create an undue hardship for the University; and
- (c) The accommodation does not compromise a defined Bona Fide Academic Requirement.

Part II: Procedural Content

Definitions

2.1 The terms below have the following defined meanings for the purpose of this Procedure:

- (a) "**Documented Disability**" means a disability requiring accommodation which has been accepted as such by Student Accessibility Services.
- (b) "**Bona Fide Academic Requirement**" or "BFAR" describes the knowledge and skills that a Student must acquire and /or demonstrate in order to complete a course or program successfully. These are the essential and minimum requirements, including methods of assessment that the Student must meet. Unless otherwise specified by an academic program, BFARs may be modified. They cannot be waived or substituted.
- (c) "**Reasonable Accommodation**" means an accommodation of the special needs of any Student, if those special needs are based upon a Documented Disability, that is reasonable but not necessarily perfect in the circumstances, that does not cause undue hardship to the University, and does not compromise a Bona Fide Academic Requirement of the University. The University is under no obligation to offer a Reasonable Accommodation (or any accommodation for that matter) on compassionate or other grounds.
- (d) Standard Accommodations are those Reasonable Accommodations that are widely accepted by post-secondary institutions in Canada, which includes but are not limited to examples of Modifications provided in section 2.2(a)(i-vi).
- (e) Non-Standard Accommodations are considered when Standard Accommodations do not address the disability-related barriers a Student is experiencing in an academic program. Non-Standard Accommodations are those Reasonable Accommodations recommended by Student Accessibility Services and considered by the Accommodation Team in accordance with section 2.24.
- (f) "**Academic Staff Member**" means a professor, instructor and/or academic staff person who is responsible for providing the educational program or course to a Student requiring Reasonable Accommodation.
- (g) "**Accessibility Advisory Committee**" (AAC) means a Faculty/School or College committee, which is responsible for advising the respective Dean/Director on matters related to accommodation and the impact of accommodation on academic standards. Other resource personnel from within or external to the University may

act as a consultant to the AAC. Since the AAC is advisory to the Dean/Director and may, at times, be in receipt of and requested to consider a Student's personal information and personal health information, student membership on the AAC is not recommended.

- (h) "**Accommodation Team**" (AT) means the Faculty/School or College team established to work with Student Accessibility Services on the provision of Reasonable Accommodation when Student Accessibility Services identifies the Reasonable Accommodation as Non-Standard or unusual for the circumstances. It is intended AT will be engaged early on in the process when necessary.
 - (i) "**Faculty/School**" includes:
 - (ii) all faculties, including constituent colleges within a faculty and constituent schools of a faculty, in which students enroll for study, and including the Extended Education Division and University 1; and
 - (i) all schools of the University
 - (j) "**SAS**" refers to the office of Student Accessibility Services at the University of Manitoba.
 - (k) "**Student**" means any of the following individuals:
 - (i) Applicant- an individual who has submitted application for admission to the University;
 - (ii) Admitted- an individual who has accepted an offer of admission to the University;
 - (iii) Current- an individual who is either registered in course(s) or in a program of studies at the University or is eligible to continue in their studies at the University either because the individual meets minimum academic performance requirements or will be eligible to continue after discharging a financial hold or serving suspension.
- 2.2 The terms below have the following defined meanings and are types of 'Reasonable Accommodation':
- (a) "**Modification**" means an accommodation involving a relatively minor change made to an academic requirement of a program or course. Modifications usually entail a revision to the way a Student must demonstrate required skills and knowledge, or sometimes additional assistance for a Student which does not detract from the skills and knowledge the Student must acquire. Without limitation, modifications typically include such things as:
 - (i) providing additional time and quiet space to write examinations;
 - (ii) alternate exam formats;
 - (iii) alternate modes of course delivery or evaluation;
 - (iv) provision of a note taker or interpreter;
 - (v) special equipment in classrooms; and
 - (vi) adaptive technology
 - (b) "**Substitution**" means the replacement of a certain admission criterion, prerequisite course, course/program requirement or University requirement with another that is deemed comparable.

Substitutions are commonly used to effect accommodations. Senate approves required program content including courses and other elements such as breadth, depth, math and written requirements; Faculties/Schools administer these programs. In administering a program, it may become impossible, impractical, or unfeasible for a Student to complete all program requirements exactly as approved by Senate. Deans and directors, or their designates may approve Substitutions. Deans may delegate their authority to an associate Dean or department head. Such delegations should be made in writing.

(c) **"Waiver"** means the removal of a criterion for admission, progression or graduation from a program of study. A waiver is an accommodation, but should never be offered in regard to a Bona Fide Academic Requirement. A Waiver does not include a case where a requirement is replaced by another requirement (this is a Substitution), but rather is the complete elimination of a non-essential academic requirement. Deans and Directors may approve Waivers and may delegate this authority to an associate Dean. Such delegations should be made in writing. Deans and Directors do not have the authority to waive general university academic requirements that apply to all students regardless of Faculty/ College or School.

(d) **"Degree Notwithstanding a Deficiency"** means a degree that is conferred upon a Student who has not met all the Senate-approved requirements of his or her program of study and for whom no other accommodation has been approved in regard to the missing requirements. A Degree Notwithstanding a Deficiency, when approved by Senate, is the only way in which a Student may effectively obtain a Waiver of what would otherwise be considered a Bona Fide Academic Requirement. Senate alone may grant a Degree Notwithstanding a Deficiency.

Responsibilities and Rights of Students

2.3 In order to facilitate appropriate Reasonable Accommodations of a student's disability related needs, SAS requires Students with disabilities requesting accommodations to register with the office as soon as possible.

2.4 Students registering with SAS must provide the following information in a form approved by SAS:

- (a) Name, contact information, student number; and
- (b) Documentation from a registered health professional which should include:
 - (i) Name of the registered health professional;
 - (ii) Dates of the clinical assessments performed in determining the disability and the need for Reasonable Accommodations;
 - (iii) How the disability will affect the Student in the academic setting (i.e. on campus, in classroom, lab, clinical/fieldwork and other instructional settings, and during tests and exams);
 - (iv) An indication of the duration of the Student's period of disability; and
 - (v) Recommendations for appropriate accommodations to be made for that Student, with reference to any relevant health information that may support those recommendations.

2.5 The information outlined in section 2.4 is required from the Student at time of registration and must be kept up to date.

2.6 All personal information, including personal health information, shall be kept confidential in accordance with *The Freedom of Information and Protection of Privacy Act (Manitoba)* and *The Personal Health Information Act (Manitoba)*. The information will be shared with only those who need to know in order to give effect to the Policy and assist the Student in obtaining Reasonable Accommodations.

2.7 Students must schedule a meeting with SAS staff to discuss their accommodation requirements and acquaint themselves with the SAS procedures. The following documents should be prepared by SAS staff for each Student as required:

- (a) Letter of Accommodation (outlining individual needs for distribution to instructors); and
- (b) Tests/Exams Particular Forms (to be completed for each test/ exam).

2.8 As part of the registration process, Students should be made aware of the Canada Student Grant program of funding.

The Canada Student Grant

2.9 All eligible Students will be requested to complete an application for a Canada Student Grant or notify SAS of ineligibility for the grant.

2.10 Upon receipt of a Canada Student Grant, any portion designated for services retained through the SAS office at the University should be submitted to the SAS office. A receipt will then be issued to the Student for their records.

Responsibility and Rights of Student Accessibility Services ¹

2.11 Student Accessibility Services has the responsibility and right to:

- (a) Offer advice, guidance and support for Students requiring academic accommodation and assign a SAS advisor to the Student.
- (b) Request and evaluate documentation from registered health professionals provided by Students requesting assistance from SAS and assign appropriate services to meet the needs of each Student by adapting services, courses, and programs as feasible. SAS will consider the suggestions/recommendations noted in the documentation of a disability/condition but may not agree to all of the suggestions/recommendations.
- (c) On the basis of supporting documentation, make recommendations and decisions regarding Reasonable Accommodation in a timely manner. In situations where the requested academic accommodation is beyond the authority of SAS (i.e. a Substitution, Waiver, or Degree Notwithstanding a Deficiency), SAS will provide recommendations to the appropriate authority identified in section 2.2 of this procedure.
- (d) Coordinate service(s) and Reasonable Accommodation(s) for Students with Documented Disabilities to ensure that their needs are addressed.
- (e) Provide support to Academic Staff Members in accommodating and working with Students with Documented Disabilities.
- (f) Prepare the recommended accommodation plan for the Student with Documented Disabilities and send out the Letter

of Accommodation to alert Academic Staff Members to the Reasonable Accommodations in place.

(g) Inform and assist Academic Staff Members and other staff in providing Reasonable Accommodations and understanding disability issues.

(h) Ensure that the University's Bona Fide Academic Requirements will not be compromised.

(i) Work with Students and Academic Staff Members to resolve disagreements regarding recommended Reasonable Accommodation(s).

(j) Provide a focus for activity and expertise regarding disability-related Reasonable Accommodations within the University, and for liaison with outside organizations regarding accessibility issues, and programs and services for Students with disabilities at the University.

(k) Keep current with associated legislation.

(l) Prepare an annual report for the University Senate.

¹ Rights and Responsibilities section of policy adapted and used with permission from Mount Royal University, policy 517 Academic Accommodations for Students with Disabilities.

Responsibility and Rights of Academic Staff Members

2.12 Academic Staff Members have the right to:

(a) Determine course content and methods of instruction.

(b) Ensure that the academic integrity and standards of the course are not compromised and ensure that established entry-to-practice competencies and requirements for professional disciplines are not compromised.

(c) Evaluate Student work, performance and competencies related to the course content and relevant academic standards, including failing any Student who has not passed or satisfied the course requirements.

(d) Discuss with as much notice as possible, any particular Accommodation(s) with SAS, if in the Academic Staff Member's opinion, the Accommodation(s) compromise(s) the integrity of the course.

(e) Determine the appropriate method of adapting their teaching style to meet Accommodation(s).

(f) Consult with professionals, on or off campus, to determine how best to accommodate Students with Documented Disabilities in their course.

(g) Question or challenge an Accommodation by working first with SAS and/or with any Accommodation Team or Liaison.

2.13 Academic Staff Members have the responsibility to:

(a) Support the University's commitment and obligation to accommodate Students with Documented Disabilities.

(b) Work with SAS to gain knowledge of appropriate Reasonable Accommodations(s) for Student(s).

(c) Provide Reasonable Accommodation(s) recommended by SAS without compromising the academic integrity and professional standards of the course.

(d) Maintain the Student's dignity and privacy in relation to the Documented Disability and Reasonable Accommodation.

(e) Communicate in the classes and/or course outline their willingness to meet with Students to discuss Accommodation(s) facilitated by SAS.

(f) Work with Students and SAS to resolve disagreements regarding Reasonable Accommodation(s).

(g) Work with SAS when considering Reasonable Accommodations for field trips or clinical practicum that are requested or required.

(h) Work with their Accessibility Advisory Committee and /or Accommodation Team.

Responsibilities and Rights of Faculties/Schools

2.14 Each Faculty/School and/or College has the responsibility to:

(a) create and maintain an Accessibility Advisory Committee (AAC);

(b) create and maintain an Accommodation Team (AT); and

(c) ensure that the academic integrity and standards of the program are not compromised and ensure that established entry-to-practice competencies and requirements for professional disciplines are not compromised.

Faculty/School Accessibility Advisory Committee

2.15 Each Faculty/School and/or College will maintain an Accessibility Advisory Committee ("AAC").

Membership of the Faculty/School AAC

2.16 The Faculty/ School AAC shall consist of the following staff:

(a) The Committee Chair will be the Associate Dean or designate, as appointed by the Dean/Director;

(b) 4 -6 Academic Staff Members of the Faculty/School as appointed by the Dean/Director; and

(c) A staff representative from SAS in a consultative role.

Responsibilities the Faculty/School AAC

2.17 The AAC will be responsible for:

(a) Advising the Dean on all matters related to accommodations including the resolution of conflict; and

(b) Reviewing impact of Accommodations on academic standards.

2.18 The AAC role is to:

(a) Meet a minimum of two times per year;

(b) Recommend Faculty/School or College policies and processes;

(c) Receive reports from the SAS representative;

(d) Monitor trends internally, locally, and nationally regarding appropriate accommodations/approaches to accommodation;

- (e) Support the Accommodation Team in working through the logistics of accommodations, including the acquisition of resources
- (f) Generally monitor and ensure student awareness of procedures and processes
- (g) provide an annual report to the Dean, Faculty Council and Vice-Provost(Students) (a copy of the report shall also be provided to the Coordinator of SAS).

2.19 In fulfilling its responsibilities, an AAC will establish practices to include the following:

- (a) a process to keep Student identities anonymous, unless not feasible based on the requirements of the Student;
- (b) a process to work with and support the Accommodation Team.

Faculty/College/School Accommodation Team

2.20 Each Faculty/School will maintain an Accommodation Team (“AT”). Where a Faculty/School is comprised of constituent Colleges, a separate AT will be maintained for each College.

2.21 The AT shall consist of the following staff appointed by the Dean/Director or designate:

- (a) one or more representatives from the Faculty/School or College who have expertise and responsibilities in the area of student academic progress;
- (b) a Faculty/ School or College academic staff person who can offer insight into the essential requirements of a course/program or Bona Fide Academic Requirements; and
- (c) the SAS staff member assigned to Faculty/School or College as member of the team.

2.22 The AT may consult with or add individuals to meetings as needed (for example: an academic staff person with content or assessment expertise in a particular field of knowledge).

Responsibilities the Faculty/College/School AT

2.23 The Accommodation Team (AT) shall have the following responsibilities:

- (a) meet as required;
- (b) review consider Non-Standard Accommodation recommendations made by Student Accessibility Services (SAS);
- (c) upon request, help SAS facilitate the implementation of approved Non-Standard Accommodations;
- (d) monitor individual student progress as needed;
- (e) report to the Dean/Director if it appears that established processes and procedures are not understood or being followed by members of the Faculty/School or College;
- (f) provide information, as appropriate and on a ‘need-to know’ basis, to the respective AAC and to other individuals as needed; and
- (g) at least annually provide a report to the respective AAC of matters considered by the AT, outlining de-identified information regarding the number and types of issues considered, information

regarding observable trends (if any), and de-identified information regarding particularly important cases.

2.24 In fulfilling its responsibilities, an AT will establish practices to include an effective system of communications that includes SAS, instructors, Academic Staff Members, department heads and the associate Dean.

Reconsideration Process

2.25 The reconsideration process is to review a Modification of a course or program requirement. Requests for Substitutions, Waivers, or Degree Notwithstanding a Deficiency must be referred directly to the appropriate authority identified in section 2.2 of this procedure.

2.26 Students who believe that they have not been treated fairly in accordance with this procedure or who believe they were not reasonably accommodated with the type of accommodation offered are expected first to discuss this matter with their SAS advisor.

2.27 Academic Staff Members concerned that the type of accommodation may compromise the academic integrity of a course or program of study are expected first to discuss this matter with the Student’s SAS advisor.

2.28 Any matters unresolved by discussion between students, Academic Staff Members and the SAS advisor will be handled in accordance with the Student Accessibility Appeal Procedure.

Part III: Accountability

3.1 The Office of Legal Counsel is responsible for advising the Provost and Vice-President (Academic) that a review of this procedure is required.

3.2 The Provost and Vice-President (Academic) is responsible for the communication, administration and interpretation of this procedure.

3.3 All Students and Employees are responsible for complying with this Policy.

Part IV: Review

4.1 Formal procedure reviews will be conducted every ten (10) years. The next scheduled review date for this procedure is January 1, 2025.

4.2 In the interim this procedure may be revised or rescinded if:

- (a) the Provost and Vice-President (Academic) deems it necessary; or
- (b) the relevant Policy is revised or rescinded.

4.3 If this procedure is revised or rescinded, all Secondary Documents will be reviewed as soon as reasonably possible in order to ensure that they:

- (a) comply with these revised procedures; or
- (b) are in turn repealed.

Part V: Effect on Previous Statements

5.1 This procedure supersedes the following:

- (a) Accessibility for Students with Disabilities (January 26, 1995);
- (b) all previous Board/Senate procedures, and resolutions on the subject matter contained herein; and

(c) all previous Administration procedures, and resolutions on the subject matter contained herein.

Part VI: Cross References

6.1 This procedure should be cross referenced to the following relevant Governing Documents, legislation and/or forms:

- (a) Accessibility Policy
- (b) Student Accessibility Appeal Procedure
- (c) General Academic Regulations, Academic Calendar

Student Accessibility Appeal Procedure

Part I: Reason for Procedure

1.1 To define the extent to which the University provides a process for

- (a) students to appeal decisions relating to accommodation of a disability which adversely affect them; and
- (b) Academic Staff Members to appeal decisions relating to student accommodation of a disability which would undermine Bona Fide Academic Requirements or any essential skills document developed for programs that are subject to external accreditation.

1.2 Appeals involving academic consequences related to accommodations, waiver and substitution requests and requests to graduate notwithstanding would not be heard through the Student Accessibility Procedure, but would instead be considered by Faculty/College/School appeal committees, and if not resolved, would be considered by the Senate Committee on Appeals.

Part II: Procedural Content

Definitions

2.1 All terms defined in the Student Accessibility Procedure shall have the same meaning in this Student Accessibility Appeal Procedure.

2.2 Students who believe that they have not been treated in accordance with the Student Accessibility Procedure, or who believe they were not reasonably accommodated by the proposed Accommodation, or who believe that the proposed Accommodation may have been different in light of new or previously unavailable information or documentation may first discuss this matter with the Coordinator of Student Accessibility Services (SAS) and request reconsideration. In seeking to resolve any disagreement, the Faculty/School Accessibility Advisory Committee may be consulted by a party.

2.3 Academic Staff Members who believe that a proposed accommodation would compromise the defined Bona Fide Academic Requirements or essential skills document in question may request that the Coordinator of SAS reconsider the proposed accommodation. In seeking to resolve any disagreement, the Faculty/School Accommodation Team and/or Accessibility Advisory Committee may be consulted. An Academic Staff Member making the request for reconsideration must make it in writing and be able to demonstrate a substantial, viable and direct connection to the student and the proposed accommodation. In such cases, the student shall be made aware of the request for reconsideration and have the opportunity to provide their position to the Coordinator of SAS before a final determination is made.

2.4 Following a request for reconsideration from a student, an Academic Staff Member or both, the Coordinator of SAS shall issue a decision in writing to the student, the Academic Staff Member and the Faculty/

School, as appropriate, in a timely manner. The Coordinator of SAS will consider any deadlines which impact the student's progress in their program and will make reasonable efforts to ensure that the timing of the decision does not delay the student's progress in their program. In the event of a conflict of interest on the part of the Coordinator of SAS, the request for initial reconsideration shall be addressed to the Executive Director of Student Support.

Formal Appeal to Senate Committee on Academic Accommodation Appeals

2.5 If a student or an Academic Staff Member does not agree with the decision of the Coordinator of SAS regarding a request for reconsideration, they may file a formal appeal to the Senate Committee on Academic Accommodation Appeals. Such an appeal must be filed within ten (10) working days of the date on the letter of reconsideration, or until such time as the Chair may allow if a written request for extension is made prior to the deadline.

2.6 If an Appellant files for an appeal beyond the ten (10) working day period, the Appellant must provide written reasons for the delay. The Chair shall have the discretion to extend the deadline for filing the appeal if it is determined that there are special circumstances which justify or excuse the delay. The Chair's decision is final and not appealable.

2.7 The Appellant must submit all documentation that will be relied upon for the appeal and must include the following:

- (a) A completed and signed Senate Committee on Academic Accommodation Appeals – Appeal Form. The form is available at the Student Advocacy Office, The Office of the University Secretary, and on the University of Manitoba website;
- (b) A letter to the Chair clearly explaining the grounds for the appeal;
- (c) A copy of the letter of reconsideration from the Coordinator of SAS;
- (d) A copy of all the documentation submitted in regard to the request for accommodation and reconsideration;
- (e) If the Appellant intends to have a lawyer present at the appeal hearing, the name and address of the lawyer shall be provided at the time of filing the appeal.

2.8 The remedy sought of the Committee shall not differ from that requested in the reconsideration, unless extraordinary circumstances are presented.

2.9 The Appellant shall have the right to be accompanied by a spokesperson. In the event the Appellant is a student, the spokesperson may be an advocate from the Student Advocacy Office, a representative from the University of Manitoba Students' Union, a representative from the Graduate Students' Association, a member of the university community not receiving payment for appearing, a member of the Appellant's immediate family or a lawyer. It is the Appellant's sole responsibility to ensure:

- (a) that his/her spokesperson is familiar with the Student Accessibility Appeal Procedure, the University of Manitoba Accessibility Policy and the Student Accessibility Procedure;
- (b) the adequacy of his/her representation, if any; and
- (c) to pay for his/her own lawyer's fees, if any.

2.10 Students may appeal a decision when:

Failure of Judgment

(a) they believe the decision made by the Coordinator of SAS was incorrect in his/her judgment regarding the need for, application of, or implementation of an Accommodation.

Failure of Process

(b) they believe the decision made by the Coordinator of SAS was incorrect due to a failure on his/her part or the part of SAS to dutifully perform the process of determining eligibility, or determining a reasonable accommodation.

Failure of Information

(c) they believe the determination made by the Coordinator of SAS was incorrect due to a lack of information, or documentation. Generally speaking, a failure of information is informally handled by the student providing updated or requested documentation.

2.11 Academic Staff Members may appeal a decision when:

Compromising Academic Standards

(a) they believe that the decision made by the Coordinator of SAS would undermine the Bona Fide Academic Requirements or essential skills document developed for programs that are subject to external accreditation. The onus is on the Academic Staff Member to establish how the standards or essential skills would be compromised by providing the Accommodation. If a Bona Fide Academic Requirements or an essential skills document has not been developed, no appeals shall be available to Academic Staff Members.

2.12 Academic Staff Members filing appeals under this Procedure must demonstrate a substantial, viable and direct connection to the student and the proposed accommodation.

2.13 The composition of the Senate Committee on Accommodation Appeals shall include:

- (a) Ten (10) members of the academic staff appointed by Senate for a three (3) year term;
- (b) Two (2) students appointed by Senate for a one (1) year term;
- (c) A Chair appointed by the President for a three (3) year term;
- (d) A Vice-Chair elected from and by the academic staff members for a three (3) year term.

2.14 Upon receipt of an Appeal, the Senate Committee on Academic Accommodation Appeals will notify the Dean or delegate of the Faculty/School, SAS and the respondent of a hearing date.

2.15 Appeals will be heard by a panel of at least four (4) members: two (2) academic staff members, a student and the Chair.

2.16 The Committee panel will meet to determine whether there are grounds to hear the appeal and whether the appeal falls within the jurisdiction of the Committee.

2.17 The Chair of the panel shall only vote in case of a tie.

2.18 If the panel determines that it will hear the appeal, they shall convene a hearing with the appellant, SAS or others as soon as possible to consider submissions from all the parties and Dean, if applicable. If the appellant is an Academic Staff Member, the student shall also be invited to attend the hearing.

2.19 The Committee panel may establish rules and procedures for its hearings and meetings. Such procedures must ensure fairness for all parties and facilitate a timely resolution of appeals.

2.20 The Committee panel will determine the appropriate accommodation on the basis of the student's disability and the Bona Fide Academic Requirements or essential skills document of the course or program.

2.21 The Committee panel will provide written reasons for its decision, which shall be final and binding on all parties.

2.22 All matters considered by the Committee shall be strictly confidential.

2.23 In the consideration of appeals by the Committee panel, time shall be of the essence. Attention will be paid to any deadlines which impact the student's progress in their program and reasonable efforts will be made to ensure that the decision of the Committee does not delay the student's progress.

Part III: Accountability

3.1 The Office of Legal Counsel is responsible for advising the University Secretary that a formal review of this Procedure is required.

3.2 The University Secretary is responsible for the implementation, administration and review of this Policy and is responsible for the implementation, administration and review of this Procedure.

3.3 All Students and Employees are responsible for complying with this Policy.

Part IV: Review

4.1 Governing Document reviews shall be conducted every ten (10) years. The next scheduled review date for this Procedure is September 1, 2028.

4.2 In the interim, these Procedures may be revised or rescinded if:

- (a) the Provost and Vice-President (Academic) deems it necessary; or
- (b) the Procedure is no longer legislatively or statutorily compliant;
- (c) the Parent Policy is revised or repealed

Part V: Effect on Previous Statements

5.1 This Procedure supersedes all of the following:

- (a) all previous Board of Governors/Senate Governing Documents on the subject matter contained herein; and
- (b) all previous Administration Governing Documents on the subject matter contained herein.

Part VI: Cross References

6.1 This Procedure should be cross referenced to the following relevant Governing Documents, legislation and/or forms:

- (a) Accessibility Policy

(b) Student Accessibility Procedure

(c) Senate Committee on Admission Appeals

(d) Senate Committee on Appeals